

Please forward cover and resume in confidence to: Sharlene Law, #8-415 Dunedin Street, Victoria, BC V8X 1Z2 or email to <u>sharlene@umbrellasociety.ca</u> by Wednesday, December 18, 2019.

Job Title:	Umbrella Addictions Outreach Worker
Vacancy Status:	Full Time
Start Date:	January 2020
Hours of work:	Tuesday - Saturday – 9 am to 4:30pm – 35 hr per week
Hourly wage:	\$21.83 (probationary period wage)
Benefits:	Health and extended benefits package available
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Umbrella is a growing non-profit organization that provides housing, outreach, counselling, groups and education to anyone impacted by substance use issues. Our team is comprised of compassionate, supportive and fun employees who are valued and appreciated for their excellent work in a difficult field.

## Job Summary:

The Umbrella Society for Addictions and Mental Health works with individuals, and their loved ones, struggling with substance use issues. Umbrella is a flexible and responsive outreach organization that recognizes the needs of people struggling with addictions and mental health challenges.

The successful applicant will be joining a team-based community outreach program that provides rapid follow up for individuals needing support for substance use issues.

## **Qualifications:**

The successful candidate will have mental health and substance use certification or at least 2 years related work experience, including working with individuals facing addictions, mental health, homelessness, poverty and/or other barriers to a healthy lifestyle. Strong preference will be given to those applicants who have personal and/or familial experience with substance use and/or mental health issues.

The successful candidate will possess a Class 5 driver's license and reliable vehicle safe for transporting clients and will be required to complete the Ministry of Public Safety and Solicitor General Criminal Record Check prior to commencement of employment.

## Skills, Knowledge & Abilities:

- Ability to organize, schedule and manage time effectively, including prioritizing and rescheduling appointments based on immediate client needs.
- Self-motivated, with the ability to work independently, and with minimal supervision, while maintaining an awareness of when to seek out direction, consultation and support from team.
- Ability to assess the current situation and status of all clients to determine needs, goals and treatment plans.
- Clinical understanding of problematic substance use; harm reduction; the biopsychosocialspiritual model of care; ability to encourage intentional change through an understanding of motivational interviewing; full understanding of the stages of change.
- Detailed knowledge of local resources including hospitals, addictions treatment, other clinical community resources, housing, income assistance, legal and criminal justice resources, child protection and supports for family.
- Excellent ability to deal professionally, effectively and non-judgementally with a broad range of personalities, needs, cultures and abilities.
- Ability to deal effectively and respectfully with a wide range of community and facility contacts, including clients, families, Island Health staff, physicians, psychiatrists, community agencies and Umbrella staff, volunteers and board members.

- Confidence in making healthy, positive decisions, always using a client centered approach.
- Strong verbal, written and telephone communication skills and basic computer literacy.